



issues this

CERTIFICATE

confirming that the organization

Alanata

Alanata a. s.

Krasovského 14, 851 01 Bratislava

has implemented and applies a Service Management System
(Information technology) in accordance with requirements of standard
ISO/IEC 20000-1:2018

For the scope:

Advanced IT solutions - design and development of software, delivery, installation, implementation, consultancy and supporting services in information and communication technologies.

Technical services provisioning according to (§7) Act No 473/2005 on the provision of services in the field of private security and amending certain acts (Private Security Act).

The certification audit proved that a Service management system complies with the requirements of the aforementioned standard.

Registration number: SMS0180723/1
Valid till: July 27, 2026
Date of issue: July 28, 2023




Marek Krajčov
certification body director